



**Chicago / Refuah  
Health / 311**

## **The Refuah311 Ride Card for Shabbos and Yom Tov**

### **To Reserve a Ride on Shabbos or Yom Tov\*:**

1. Be prepared to leave before your call.
2. If you are making the call, use a shinuy when activating your phone. If you are in hospital, ask the staff to call for you.
3. Call **773-508-0311**, wait for prompt **#3**.
4. Inform the dispatcher of rider's name, pick-up location, destination.
5. Wait for Dispatcher to confirm ride has been assigned.

**\*Please consult with your Rov prior to usage.**

**THIS SERVICE SHOULD NOT BE USED DURING EMERGENCIES  
FOR MEDICAL EMERGENCIES**

**(West Rogers Park, Lincolnwood, Peterson Park, Skokie)  
CALL HATZALAH 847-504-1500 | OTHER AREAS CALL 911**

For any questions during the week:  
Please Call 773-508-0311 | [refuah311@thechicagocenter.org](mailto:refuah311@thechicagocenter.org)